How-To | Recover Credentials
CNetID & UCHAD

Step 1: Visit cme.uchicago.edu and click “Login with UCHAD or CNET ID” on the top right-hand side of our homepage:

Step 2: You will be prompted with the University of Chicago’s sign-in portal. Click “Need help signing in?” at the bottom of the login box.
STILL HAVING TROUBLE?

If you cannot reset your password or experience other issues with your credentials, please get in touch with University or Hospital support as appropriate. **Our office is unable to retrieve or reset institutional credentials.**

Also listed are online resources to reset your password. These resources, however, **ARE NOT** maintained by the CME office. Issues with the online services below should be re-directed to the appropriate parties.

**UChicago IT Services**
P: 773-702-5800  
W: [https://its.uchicago.edu/](https://its.uchicago.edu/)

**UCM IT Service Desk**
P: 773-702-3456  
W: [https://voices.uchicago.edu/ucmitservicedesk/](https://voices.uchicago.edu/ucmitservicedesk/)