

How-To | Recovering UChicago IDs and Passwords

UNIVERSITY/HOSPITAL MEMBERS & AFFILIATES - CNetID & UCHAD Users

Step 1: Go to the CME website, <https://cme.uchicago.edu>, and click on “Login with UCHAD or CNET ID” in the upper right corner.



Step 2: You will be presented with the University of Chicago’s sign in portal. Click the link that says “Need help signing in?”.

A screenshot of the University of Chicago sign-in portal. At the top is the University of Chicago logo and name. Below this is a large, light gray circular placeholder for a user profile picture. Underneath the placeholder is the text 'Sign In'. Below that are two input fields: 'CNetID/UCMEDID' and 'Password'. Below the password field is a checkbox labeled 'Remember me'. At the bottom of the form is a large red button with the text 'Sign In'. Below the button is a link that says 'Need help signing in?'. A yellow arrow with a black outline points to the 'Need help signing in?' link.

STILL HAVING TROUBLE?

If you are unable to reset your password or experience other issues with your credentials, please contact the appropriate parties. **Our office is unable to retrieve or reset university/hospital credentials.**

Also listed, are online resources to reset your password. These resources however, **ARE NOT** maintained by the CME office. **Issues with the online services below should be re-directed to the appropriate parties.**

UChicago IT Services

P: 773-702-5800

Website: <https://its.uchicago.edu/>

UCM IT Service Desk

P: 773-702-3456

Website: <https://voices.uchicago.edu/ucmitservicedesk/>