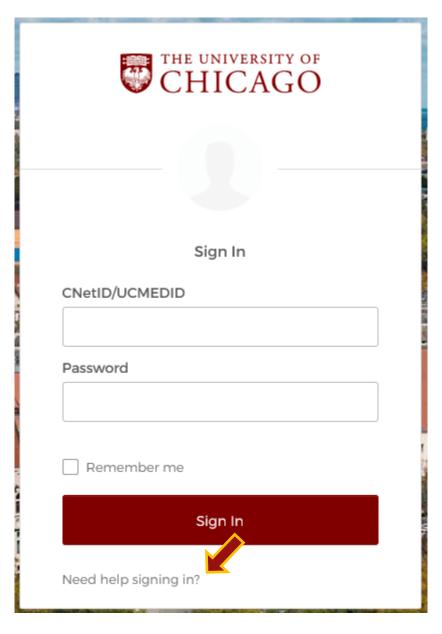
## **How-To | Recovering UChicago IDs and Passwords**

## **UNIVERSITY/HOSPITAL MEMBERS & AFFILIATES - CNetID & UCHAD Users**

**Step 1:** Go to the CME website, <a href="https://cme.uchicago.edu">https://cme.uchicago.edu</a>, and click on "Login with UCHAD or CNET ID" in the upper right corner.



**Step 2:** You will be presented with the University of Chicago's sign in portal. Click the link that says "Need help signing in?".



## **STILL HAVING TROUBLE?**

If you are unable to reset your password or experience other issues with your credentials, please contact the appropriate parties. **Our office is unable to retrieve or reset university/hospital credentials.** 

Also listed, are online resources to reset your password. These resources however, **ARE NOT** maintained by the CME office. **Issues with the online services below should be re-directed to the appropriate parties.** 

**UChicago IT Services** 

**P:** 773-702-5800

Website: <a href="https://its.uchicago.edu/">https://its.uchicago.edu/</a>

**UCM IT Service Desk** 

**P:** 773-702-3456

Website: https://voices.uchicago.edu/ucmitservicedesk/