If you do not have an account or your mobile number is missing from your account, you will not receive credit. For assistance creating an account or adding/editing your mobile information to an existing account, visit https://cme.uchicago.edu/HelpCenter.

To Receive Credit:
Send a text message to 773-245-0068 with the SMS Code you were given. If you have an account with a confirmed mobile number, you will receive a response similar to:

![Response](image1)

Other Responses:
If your account is not up to date with your mobile number, you will receive a message similar to the one below. When replying to the text message with your email address, use the same email address you used (or will use) to create your account; otherwise, you may not receive credit:

![Response](image2)

You are eligible to receive credit after the start of a session. The system will remain open for 30 days after an event. If you send your text message too far in advance you will receive a message similar to:

![Response](image3)

If you send your text message 30 days after the session has ended, you will receive a message similar to:

![Response](image4)
CREDIT TIPS

- **You may receive the wrong credit type if your degree/licensure information is incorrect.**
  Make sure your profile reflects your degree as that will determine what credit you are eligible for.

- **Your RSS credit is permanently stored in your account!** Find a comprehensive transcript of all credit earned or a transcript dedicated to RSS credit by logging into your account.

**Need Further Assistance?**

You can click on the “Contact Us” tab on the CME website’s homepage and submit a form requesting assistance or e-mail us directly at cme@bsd.uchicago.edu.

**Do not create another account in an attempt to access the website. This may lead to discrepancies in your personal information and transcripts.**