UNIVERSITY/HOSPITAL MEMBERS & AFFILIATES - CNetID & UCHAD Users

**Step 1:** Go to the CME website, [https://cme.uchicago.edu](https://cme.uchicago.edu), and click on “Login with UCHAD or CNET ID” in the upper right corner.

**Step 2:** You will be presented with the University of Chicago’s sign in portal. Provide your CNET ID or UCHAD username. Then, beneath the “Password” field, click the link that says “Forgot your password?”

**Step 3:** Complete the prompts that follow as indicated.
STILL HAVING TROUBLE?

If you are unable to reset your password or experience other issues with your credentials, please contact the appropriate parties, outlined below. **Our office is unable to retrieve or reset university/hospital credentials.**

Also listed, are online resources to reset your password. These resources however, **ARE NOT** maintained by the CME office. **Issues with the online services below should be re-directed to the appropriate parties.**

**UCHAD - Chicago Biomedicine Information Services (CBIS)**

P: 773-702-5800 | E: support@uchicago.edu

CBIS Page on UCHAD accounts:  

CBIS Link to change passwords:  
[https://mail.uchospitals.edu/resetmypassword/](https://mail.uchospitals.edu/resetmypassword/)

**CNET ID - IT Services (ITS)**

P: 773-702-3456 | E: help@bsd.uchicago.edu

ITS Page on CNET IDs:  
[https://portal.uchicago.edu/sitehelp/faq/faq.shtml#change_pwd](https://portal.uchicago.edu/sitehelp/faq/faq.shtml#change_pwd)

ITS Link to change passwords:  
[https://myaccount.uchicago.edu/myaccount/secure/createspassword/](https://myaccount.uchicago.edu/myaccount/secure/createspassword/)

**Need Further Assistance?**

If you have any additional questions, please contact the CME office at cme@bsd.uchicago.edu.