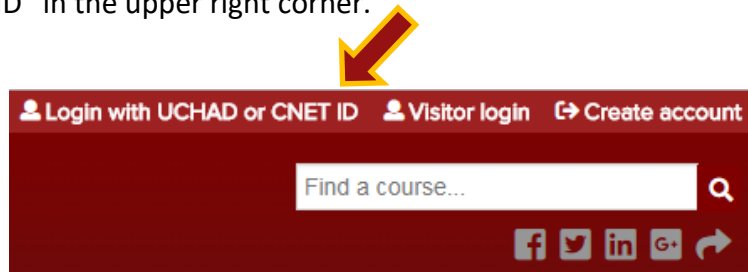


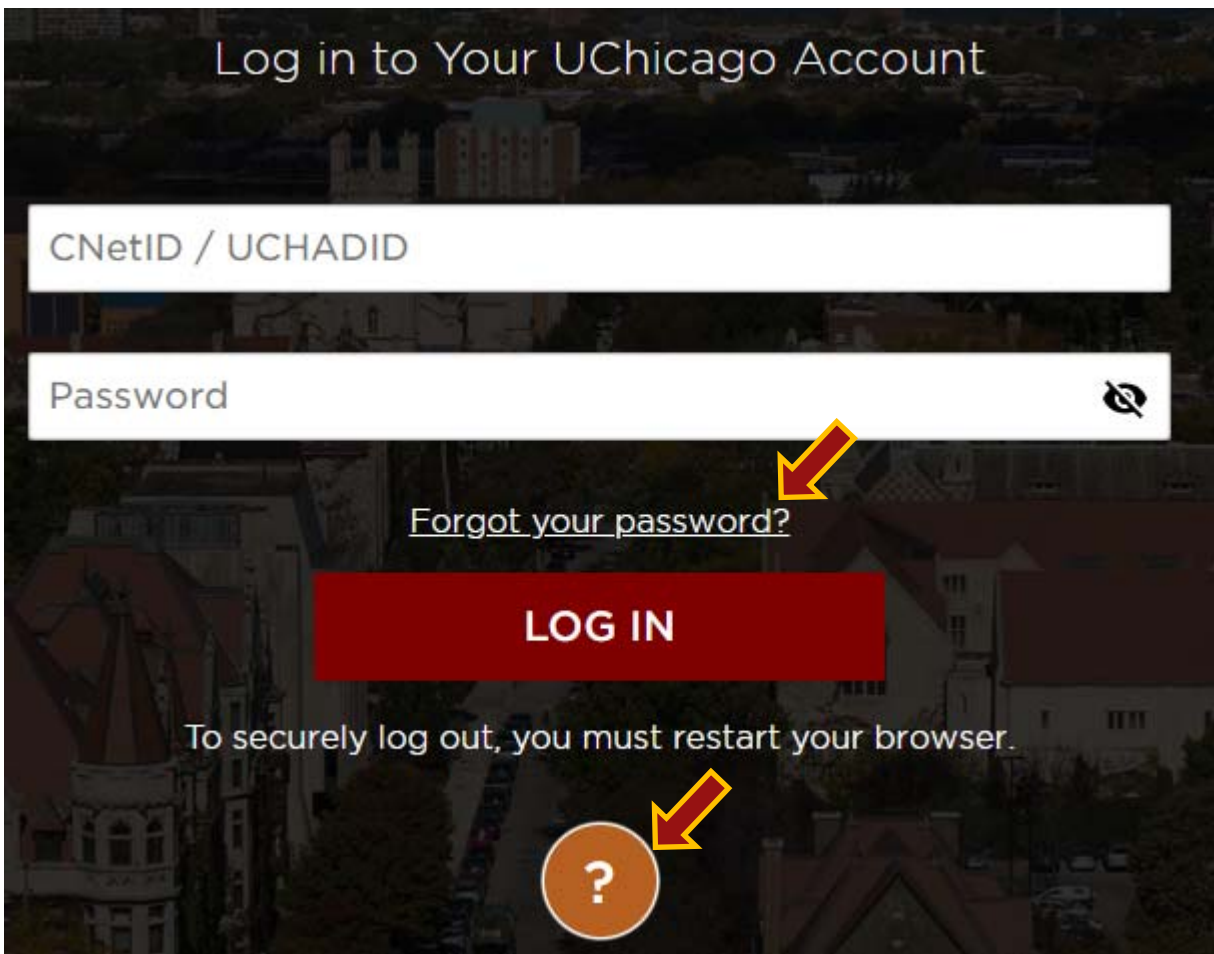
How-To | Recovering UChicago IDs and Passwords

UNIVERSITY/HOSPITAL MEMBERS & AFFILIATES - CNetID & UCHAD Users

Step 1: Go to the CME website, <https://www.cme.uchicago.edu>, and click on “Login with UCHAD or CNET ID” in the upper right corner.



Step 2: You will be presented with the University of Chicago’s sign in portal. Provide your CNET or UCHAD ID. Then, click the link that says “Forgot your password?”. If you don’t know your ID, click the orange question mark.



Step 3: Complete the prompts that follow as indicated.

STILL HAVING TROUBLE?

If you are unable to reset your password or experience other issues with your credentials, please contact the appropriate parties, outlined below. **Our office is unable to retrieve or reset university/hospital credentials.**

Also listed, are online resources to reset your password. These resources however, **ARE NOT** maintained by the CME office. **Issues with the online services below should be re-directed to the appropriate parties.**

UCHAD ID

UCHAD ID Overview: <https://voices.uchicago.edu/ucmitservicedesk/passwords/>

Reset Online: <https://mail.uchospitals.edu/resetmypassword>

P: 773-702-3456 | E: ucmitservicedesk@uchospitals.edu

CNET ID

CNetID Overview: <https://cnet.uchicago.edu>

Reset Online: <https://myaccount.uchicago.edu/>

P: 773-702-5800 | E: itservices@uchicago.edu