

Why should I take the Cultural Competence Course?

Cultural competence is essential to achieve the UCM mission of patient-centered care. The Cultural Competence Course supports the People objective of the UCM FY18 Annual Operating Plan “to build a culturally and linguistically competent organization.”

Who can take this course?

This course is open to **all employees** of the University of Chicago Medicine and Biological Sciences Division. All course graduates become Cultural Competence Advocates who serve as resources in meetings and in their departments. Advocates may also become Cultural Competence Trainers.

What are the steps for becoming a UCM Cultural Competence Trainer?

Step 1: Attend all 6 Cultural Competence Course sessions.

Step 2: Review the Cultural Competence Trainer Role Acceptance Form with your manager; sign and return.

Step 3: Complete the 3-hour Facilitation Workshop. This workshop enhances and builds skills for facilitating cultural competence curricula to other healthcare professionals.

Step 4: Complete the 3-hour Trainer Class. This class focuses on tools and teaching techniques for training on the topic and content that the Diversity, Inclusion & Equity Department will designate each year.

Do I have to attend all 6 sessions?

Yes. In order to graduate from the course, you must attend all six sessions. We understand that schedules are often hectic so we offer multiple dates and times for each session. You do not have to choose a specific tract. You can mix and match your sessions as long as you attend all six of them. We recommend attending the sessions in sequence because it is a comprehensive curriculum. At the same time, the flexibility allows you to attend them in the order that fits your schedule.

How do I sign up?

Register in the Oracle Learning Management System (LMS) by opening the Course Catalogue for Diversity, Inclusion and Equity. Several options are available for each session. Choose the date and time that best meets your needs. Be sure to sign up for all 6 sessions. See the step-by-step registration instructions which are available on the intranet at <http://home.uchospitals.edu/diversity>.

Who do I contact if I have more questions about the Cultural Competence Course?

Please contact Joel Jackson at joel.jackson@uchospitals.edu or 773-702-4351.

Will I receive continuing medical education or nursing contact hours for this training?

The University of Chicago Pritzker School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Chicago Pritzker School of Medicine designates this live activity for a maximum of 16.5 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The University of Chicago Medicine is an approved provider of continuing nursing education by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91) (OH-355, 7/1/2019).

Other healthcare professionals will receive a Certificate of Participation. For information on the applicability and acceptance of Certificates of Participation for educational activities certified for *AMA PRA Category 1 Credit*[™] from organizations accredited by the ACCME, please consult your professional licensing board.