

# Cultural Competence Mini-Series Frequently Asked Questions



## Why should I take the Cultural Competence Mini-Series?

Cultural competence is essential to achieve the UCM mission of patient-centered care. The Cultural Competence Course supports the People objective of the UCM Annual Operating Plan “**build an organization that meets the cultural and communication needs of patients and staff**”. Additionally, you will enhance your skills and knowledge to work more effectively in a multicultural setting.

## Who can take this course?

This course is open to all employees of the University of Chicago Medicine and Biological Sciences Division. All course graduates become Cultural Competence Advocates who serve as resources in meetings and in their departments.

## Do I have to attend all 11 sessions?

In order to graduate from the course, you must attend all eleven sessions. We understand that schedules are often hectic so we offer multiple dates and times for each session. All sessions are stand-alone sessions meaning they all provide information and skill building. The facilitators will host a time for questions and feedback after each session. You can mix and match your sessions. At the same time, we do encourage you to take all 11 sessions.

## How do I sign up?

Register in the Oracle Learning Management System (LMS) by opening the Course Catalogue for Diversity, Inclusion and Equity. Scroll to the list to **CC: Cultural Competence Zoom Mini Series**. Several options are available for each session. Choose the dates and times that best meets your needs for all 11 sessions. See the step- by-step registration instructions which are available on the intranet at <http://home.uchospitals.edu/diversity>.

## Who do I contact if I have more questions?

Please contact [CulturalCompetence@uchospitals.edu](mailto:CulturalCompetence@uchospitals.edu)

## Will I receive Continuing Education Credits for this training?

Yes, each session qualifies for Continuing Education Credits

### Physician Credit

The University of Chicago Pritzker School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Chicago Pritzker School of Medicine designates this live activity for a maximum of 1 *AMA PRA Category 1 Credit*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### Nursing Credit

University of Chicago Medicine is approved as a provider of nursing continuing professional development by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. (OBN-001-91)

This live activity is designated for a maximum of 1 continuing nursing education unit.

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## **Social Worker Credit**

University of Chicago Medicine is a Registered Social Work Continuing Education Sponsor through the Illinois Department of Financial and Professional Regulation and will offer continuing education units for the Cultural Competence Course for LSW and LCSW social workers in the state of Illinois.

1 social work continuing education unit is provided for this live activity.

## **Physical Therapist & Occupational Therapist Credit**

The University of Chicago Medical Center is a licensed continuing education provider with the Illinois Department of Financial and Professional Regulation for Physical Therapy, license # 216-000030. All participants will be provided with a certificate of attendance. This course is approved for 1 continuing education hour for licensed therapists (PT, PTA, OT, or COTA) in Illinois. The University of Chicago Medical Center has not applied to any other state for therapist CE credit. Participants will need to do this individually through their jurisdiction outside of Illinois.

## **Other Healthcare Professional Credit**

Other healthcare professionals will receive a Certificate of Participation. For information on the applicability and acceptance of Certificates of Participation for educational activities certified for *AMA PRA Category 1 Credit*<sup>TM</sup> from organizations accredited by the ACCME, please consult your professional licensing board.